

In response to **COVID-19**, we have made changes to our services.

From Monday 23 March 2020, there is **no walk in service** at Weymouth Hospital, Royal Bournemouth Hospital or The Junction and all of our Community Clinics are closing.

Changes may occur at short notice. Please check the website regularly.

Please do not attend any sexual health service if:

You think you might have coronavirus.

Stay at home if you have either:

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough – this means coughing a lot for more than an hour, or three or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)

If you have either of these symptoms, do not go to a GP surgery, pharmacy or hospital.

Use the 111 online coronavirus service to find out what to do. This can be accessed from by clicking [HERE](#) . Please only call 111 if you cannot get help online.

Advice about staying at home can be found by clicking [HERE](#)

Over the next week, all existing, booked, face-to-face appointments at Weymouth Hospital, The Junction and Community Clinics will be cancelled. Please do not attend. A doctor or nurse will telephone you to assess whether you need to be seen.

If you have severe symptoms or think you need to see someone urgently about a sexual health issue, please call [0300 303 1948](tel:03003031948).

We are trying to make alternative arrangements for anyone who thinks they need a sexual health screen – please keep an eye on the website.

Emergency contraception

If you require emergency contraception you can get this for free at any pharmacy or your GP, available for all ages free of charge. If you are having difficulties in obtaining emergency contraception, please call 0300 303 1948.

Contraception

Sexual health services at Weymouth Hospital and The Junction are not able to provide the following services until further notice:

- routine hormone or copper coil fitting or removal
- routine sub dermal contraceptive implant insertion or removal

In the interim, you may need to use condoms or seek alternative contraception. If you would like advice about this, please call 0300 303 1948.

For queries about oral contraception (pills), please call 0300 303 1948.

For contraceptive injections please call 0300 303 1948.

PrEP and PEP

If you are on the PrEP Impact trial or have queries about PEPSE, please call 0300 303 1948 to speak to a doctor, before attending your appointment.

We anticipate that our telephone lines will be busy and we will work through the calls as quickly as we can. If you cannot get through when you first call, then please try again later.

Telephone line opening hours are:

Monday-Thursday 09:00-17:30 and Friday 09:00-17:00.

Thank you for your understanding and patience in these challenging times.